

01 April 2018

## OPEN LETTER TO APPLICANTS PRIVATE ADULT EDUCATION & TRAINING (AET) INSTITUTIONS

Dear prospective applicant for accreditation

### 1. Application Process

Umalusi accepts applications for accreditation from Private Adult Education and Training Centres wishing to offer the General Education and Training Certificate (GETC): Adult Basic Education and Training (ABET) Level 4.

The accreditation process is as follows for a new applicant:

	Step in Process	Explanation
1.1	Letter of intent to apply for accreditation	<p>a. A private AET centre completes an online "Letter of Intent (LOI) to apply for accreditation" found on the Umalusi website: <a href="http://www.umalusi.org.za">www.umalusi.org.za</a> "Accreditation for Private Providers";</p> <p>b. An invoice for processing of the LOI is generated on the online system and can be printed from the system;</p> <p>c. Once payment is verified, Umalusi screens the applicant's expression of intent and approves, or rejects it, or requests further information.</p>
1.2	Attendance of a Quality Promotion (QP) Meeting	<p>a. All applicants must attend a compulsory Quality Promotion (QP) meeting prior to completing their self-evaluation report (application). These meetings are meant to ensure that applicants are fully aware of:</p> <ul style="list-style-type: none"> <li>i. How to complete an application;</li> <li>ii. The evidence required;</li> <li>iii. Preparation for the site visit - logistical arrangements and the programme. (Individual pre-site visit meetings will not take place);</li> <li>iv. Fees applicable and payment methods.</li> </ul> <p>b. Attendance at these meetings will be per invitation only. Applicants will be informed of the date and venue. Only the applicants who have submitted their online intent to</p>

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	<b>Step in Process</b>	<b>Explanation</b>
		<p>apply for accreditation, and whose letter of intent has been accepted, will be invited.</p> <p>c. Applicants will be invoiced for this attendance and may only attend after confirmation of payment for the QP meeting.</p> <p>d. After attendance of the QP meeting, the applicant will be granted access to the online self-evaluation instrument and will be invoiced for the submission of the self-evaluation report.</p> <p>e. Applicants will also be granted access to the application guideline document that clearly explains in detail what is expected, particularly in terms of the evidence required.</p>
1.3	Submission of online Self-Evaluation report and required Evidence	<p>a. Once the self-evaluation invoice has been paid and payment verified, applicants will be able to submit their self-evaluation report and the required evidence online by uploading on Umalusi's online system.</p> <p>b. If the required evidence is not satisfactorily submitted, the self-evaluation report will be returned to the applicant to rework and resubmit with the correct evidence. An additional fee is payable on each re-submission.</p> <p>c. Only two resubmissions will be permitted.</p> <p>d. If there is no improvement after the second resubmission, the entire submission will be rejected. The applicant will then be required to make a new application and pay for the new application from the beginning of the process. On reapplication there will be no access to the documents previously uploaded.</p>
1.4	Candidacy Visit	<p>a. Once the self-evaluation report meets the minimum requirements the applicant will receive an invoice for the next phase of the accreditation process, which is the Candidacy site visit.</p> <p>b. A site visit will only take place once the requisite site visit fee is paid.</p> <p>c. This visit will be conducted by staff from Umalusi and officials from the Department of Higher Education and Training</p>

	<b>Step in Process</b>	<b>Explanation</b>
		<p>(DHET) Private Colleges Directorate, and DHET Directorate – Examinations and Monitoring.</p> <p>d. Based on the findings, Umalusi may provide the DHET with a “candidacy state of readiness” letter for the applicant. On the basis of that letter, the DHET Private Colleges Directorate may grant the applicant provisional registration for two years, allowing the private college (private AET Centre) to operate.</p> <p>e. After the private college (AET Centre) has conducted an external examination, Umalusi will conduct an accreditation site visit and the accreditation process will continue for the applicant. The DHET will be advised of the final outcome of the application, and the provisional registration status of the applicant will be reviewed in accordance with the outcome.</p> <p>f. If the applicant does not meet the requirements for “candidacy state of readiness”, the officials from Umalusi Evaluation and Accreditation unit, DHET Private Colleges Directorate, and DHET Directorate – Examinations and Monitoring will decide on the conditions the applicant must meet and the period within which the conditions must be met. A follow-up joint site visit may then be conducted.</p> <p>g. Should the applicant still not meet the conditions in the given period, the candidacy state of readiness will not be granted, but the Umalusi accreditation process will continue. The DHET will be advised of the final outcome of the application, and the registration status of the applicant will be determined in accordance with the outcome.</p> <p>h. Candidacy status does not attest to the quality of implementation as this may only be determined after the institution has implemented the curriculum and conducted the assessment and external examinations pertaining to the qualification. A site visit to verify implementation of teaching, learning and assessment at the required standard, and implementation of the evidence submitted during the self-evaluation process must still be conducted before Umalusi grants an accreditation status to the</p>

	Step in Process	Explanation
		applicant.
1.5	Site verification visit	<p>a. Once the institution has conducted an external examination the next phase of the accreditation process, which is the site visit to verify implementation of the qualification, will take place.</p> <p>b. If the institution does not meet the requirements for "candidacy state of readiness" the site visit will take place within a reasonable period of the Candidacy visit.</p> <p>c. A site visit will only take place once the requisite site visit fee is paid.</p> <p>d. Applicants who request a delay of the site visit will retain the status of "unaccredited" until such time as they are found compliant with the accreditation criteria.</p> <p>e. A delay in the site visit (caused by the institution) of more than 6 months will lead to the lapse of the application, with no refund of costs, and no access to the documents previously submitted.</p>
1.6	Accreditation report submitted to the Accreditation Committee of Council (ACC)	<p>a. After a site visit a consolidated report will be presented to the Accreditation Committee of Council (ACC) to consider and ensure that the accreditation process was fair and that the decision is consistent with the evidence found.</p> <p>b. The decisions which can be made are:</p> <ul style="list-style-type: none"> <li>• 7 years accreditation</li> <li>• 2 years provisional accreditation</li> <li>• Does not meet the requirements – "window period" to improve</li> <li>• No accreditation</li> </ul>
1.7	Correspondence sent to AET institutions for which the ACC recommends "No accreditation" for the initial	<p>a. Institutions which do not meet the minimum requirements for accreditation will be notified of the conditions and the time period in which the conditions must be met for the institutions to be granted accreditation.</p> <p>b. An additional fee is payable on submission of evidence of meeting the conditions.</p>

	<b>Step in Process</b>	<b>Explanation</b>
	application	<p>c. An unannounced follow-up site visit may be conducted to verify the new evidence submitted.</p> <p>d. Non-submission of the evidence during the specified time period or non-payment of the required fee, will lead to a final "no accreditation" decision.</p> <p>e. After verification of the new evidence submitted, the report will be again be presented to the ACC to ensure that the decisions are consistent with the evidence found.</p>
1.8	Decision by the CEO	<p>a. Once the Chief Executive Officer (CEO) has approved the recommendation of the ACC the outcome will be communicated to the institution by means of a letter.</p> <p>b. The decision of the CEO is final.</p>
1.9	Monitoring	Umalusi will monitor accredited private education institutions in the second and fourth years of their seven year accreditation and further as required.

## **2. Payment of Invoices**

- a. The fees for the accreditation process are indicated on page 6 of this letter.
- b. Payment must be made per step of the accreditation process. This means that payment for each step must be made before the next step can take place.
- c. No step will be executed before the amount the applicant is invoiced for is settled.
- d. Umalusi will not refund any payments made towards an executed step. Should an institution wish to cancel their application, there will be no refund. We therefore appeal to institutions to be sure about their application.
- e. Invoices issued for any step of the process must be settled within 3 calendar months. Failure to do so will result in the rejection of the application irrespective of the step at which the applicant is.
- f. Applicants whose invoices were not settled and their applications rejected will be required to re-apply for accreditation at full cost to the applicant. There will be no transfer of funds from previous applications that have been rejected. The

applicant will not have access to documents already submitted in the case of the rejection of an application.

### 3. Reporting of accreditation status

- a. Accredited private education institutions will receive a letter of accreditation and an Accreditation certificate.
- b. Accredited private education institutions will also be displayed on Umalusi's website [www.umalusi.org.za](http://www.umalusi.org.za).

### 4. Additional information

Additional information on this accreditation process can be obtained from the guideline documents found on the Umalusi website and during attendance of the Quality Promotion meetings. You are also free to contact our offices in this regard. Contact details are as follows:

- [Alletah.Nokaneng@umalusi.org.za](mailto:Alletah.Nokaneng@umalusi.org.za) Phone: 012 349 1510 ext. 266
- [Nokuphiwa.Mkhabela@umalusi.org.za](mailto:Nokuphiwa.Mkhabela@umalusi.org.za) Phone: 012 349 1510 ext. 224
- [Vani.Chatty@umalusi.org.za](mailto:Vani.Chatty@umalusi.org.za) Phone: 012 349 1510 ext. 256

Yours sincerely

Ms Cindy Thomas

**Senior Manager: Evaluation and Accreditation**

PRIVATE ADULT EDUCATION AND TRAINING CENTRES ACCREDITATION FEES EFFECTIVE 1 APRIL 2018		
		GETC
Step 1	Letter of Intent (LOI)	R 859.00
Step 2	Attendance at Quality Promotion Workshop (per person)	R 515.00
Step 3	Self-evaluation	R 7 467.00
Step 4	Site Visit	R 23 786.00
Step 5	Biennial Accreditation Fee	R 2 862.00

#### PROVIDER TARIFFS (EVALUATION AND ACCREDITATION)

Re-evaluation of self-evaluation report (per event)	R 5 724.00
Evaluation of evidence submitted after a "window period"	R 6 296.00
Evaluation of evidence submitted after an outcome of provisional accreditation	R 6 296.00
Follow up monitoring process for institutions which fail to maintain the required accreditation standard	R 6 296.00
"Change of site" fee	R 6 296.00

**All fees are subject to an annual increase.**

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